



Silicon Practice
DIGITAL HEALTH SOLUTIONS

Digital Tools Guide for GP Practices

Clinical Systems: EMIS Web

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Introduction

Implementing a clinical system can help your practice save time, improve patient outcomes and reduce administrative costs. It can also help your practice stay compliant with regulations and improve the overall quality of care you provide.

We believe that practice managers should have access to the right tools and comprehensive information for selecting an optimal clinical system. That's why we're launching a dedicated guide series, starting with EMIS Web, to help practice managers make well-informed decisions. Whether you're implementing a clinical system for the first time or thinking about switching, our series is designed to prepare you with the essential information you need.

Disclaimer: Please note that all information provided in this guide has been sourced from publicly available resources. Silicon Practice cannot be held responsible for any changes or updates made to the EMIS Web system after the publication of this guide. For the latest and most accurate information, we advise you to contact the system provider directly.

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The Crucial Role of Clinical Systems

Clinical systems have become essential tools for Primary Care providers, in the rapidly changing healthcare landscape. By 2024, NHS England aims to ensure that 90% of trusts have an electronic patient record (EPR) (NHS England 2023/24 business plan).

These advanced digital platforms are central to modern healthcare, providing a range of benefits that improve patient care, streamline administrative tasks, and increase efficiency throughout the entire healthcare ecosystem.

Care Coordination

Clinical systems facilitate seamless collaboration among healthcare providers, leading to improved care coordination in real-time.

Holistic Patient Care

EHR functionality of clinical systems centralise patient data, enabling GPs to make informed decisions promptly, reducing errors, and ensuring continuous care.

Data Security & Privacy

IT Specialists ensure strict data security and compliance in clinical systems, safeguarding patient data from breaches.

These building blocks are just the beginning of the immense value that clinical systems offer to Primary Care providers and the wider healthcare ecosystem. Let's take a closer look at EMIS Web features and functionality.

EMIS Web

EMIS Web is a clinical system that is widely used throughout the UK. Built by clinicians for clinicians, it allows practices

to operate more efficiently while providing patients with high-quality care.

The system places a strong emphasis on patient safety and enables healthcare providers to deliver informed and safe care on-demand, regardless of location.

According to EMIS Web listing page on NHS from the 22nd November 2023, the platform has the following features:



- Access to real-time patient data that can be shared between locations and healthcare organisations
- One-click access to patient summary information
- Quick data entry using protocols, templates and concepts tailored to your practice requirements
- Integrated clinical safety alerts graded to highlight severity
- Automatic notification of linked pre-existing conditions when recording a new acute problem
- Integrated patient recall system to target specific lists of patients for specific clinics
- Intelligent alerts and auto-templates capture outstanding QOF information
- Integrated QOF-finder to identify patients where you're losing QOF points
- Seamless data exchange with over 100 partners including Graphnet, Cerner and Optum
- Integration with Patient Access enables patients to book appointments and order prescriptions

EMIS Web Capabilities

As per its listing page on the NHS dated 22nd November 2023, EMIS Web offers a range of capabilities. We have summarised these capabilities in the table below for clarity and convenience:

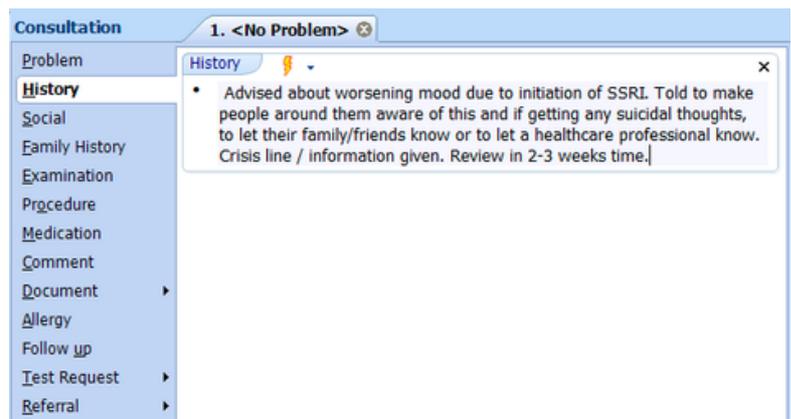
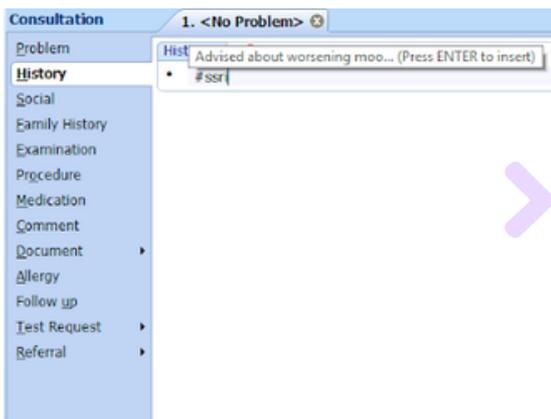
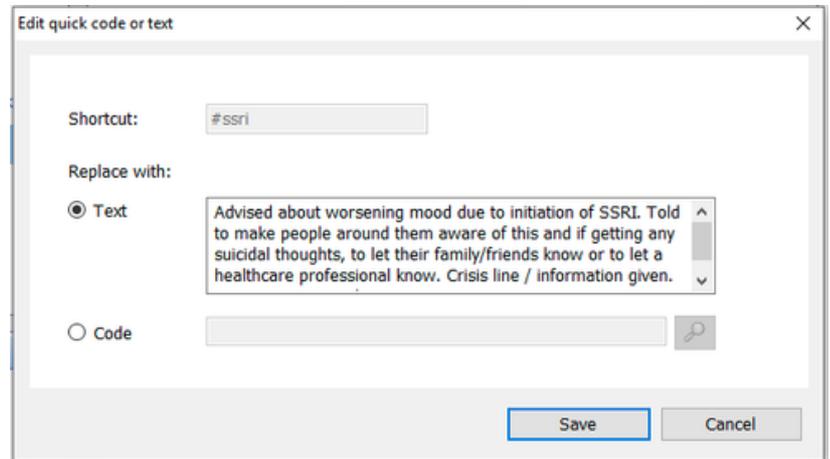
EMIS WEB CAPABILITIES	EMIS Web
Appointments Management – GP	✓
Clinical Decision Support	✓
GP Extracts Verification	✓
Referral Management	✓
Resource Management	✓
Patient Information Maintenance	✓
Prescribing	✓
Recording Consultations	✓
Reporting	✓
Scanning	✓
Workflow	✓
Medicines Optimisation	✓
Productivity	✓

If you require more information on EMIS Web capabilities, we recommend contacting EMIS directly.

Three useful tips for EMIS Web users

1) Quick codes and texts

These are little time-saving shortcuts like #ssri or .safe that when activated while documenting in patients notes or sending notes to other people, will automatically add a whole sentence that you can program beforehand.



2) Searches

Searches act as safety nets, aiding patient safety, supporting audits and maximising practice income.

3) Mail Merge Variables

Users can import documents into EMIS and use Mail Merge Variables to automatically pre-fill table documents with data from the imported documents.

EMIS Web Pricing and Add-Ons

Below you will find a list of EMIS Web additional services sourced from EMIS Web listing page on NHS Buying Catalogue. Please be aware that pricing is sourced from the page as of 22nd November 2023, and is subject to change. For the most current and accurate pricing details, it is advisable to contact the providers directly.

Long Term Conditions Manager

Offers templates and alerts for long-term condition management.

Extract Services

IG-compliant data extraction from consenting organisations in various formats.

EMIS Mobile

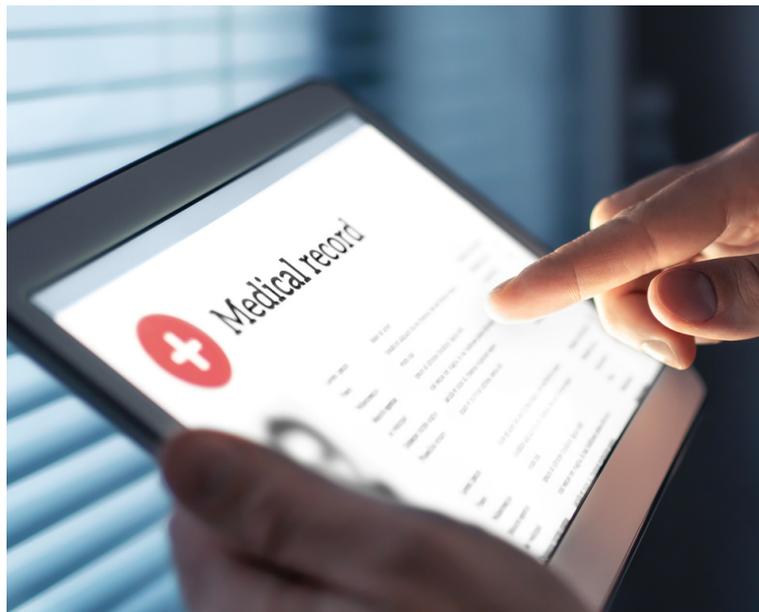
Enables healthcare professionals to work offline on iOS, Android, and Windows 10.

EMIS Web Dispensing

Enables dispensing GP practices to provide access to medicines and general healthcare under one roof.

Automated Arrivals

Touch screen kiosks for patient check-in, appointment booking, and communication, all managed through a central portal.



Risk Stratification

Early identification of vulnerable and at-risk patients.

Document Management

Helps clinicians workflow both scanned and electronically received documents in their practice



Enterprise Search and Reports

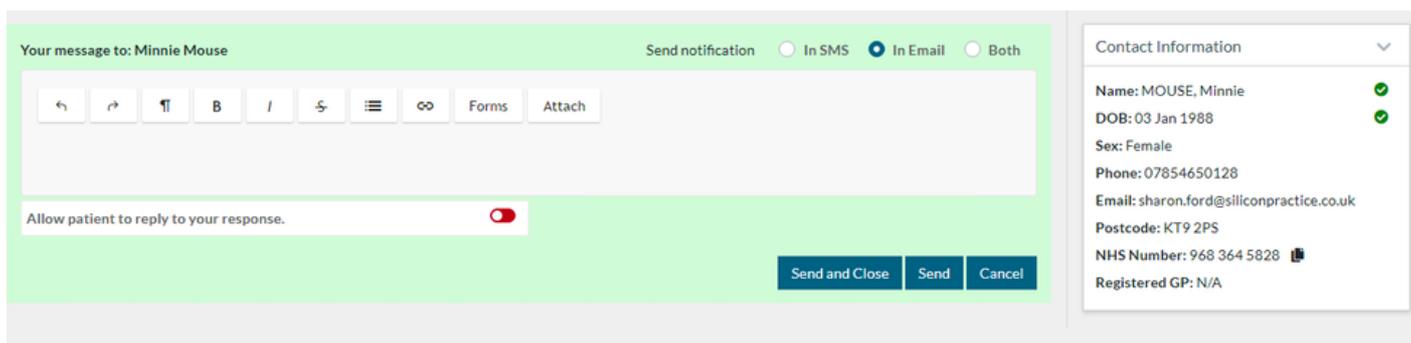
Source, search and report on GP data in real time. Measure against your key objective, including QOF, LESs/DESS, referral activity and immunisations.

Integration with EMIS Web made easy

At Silicon Practice, we focus on delivering digital solutions that streamline GP practice workflow, reduce the volume of calls to the practice and help enhance patient care. In this section we provide you with more information on the two components of our comprehensive FootFall solution - FootFall Dashboard and FootFall Connect - how they optimise EMIS Web integration and how they can benefit your practice.

FootFall Dashboard is the nerve centre of your digital practice that enables the management of all requests in one central location. It provides complete tracking of actions taken, allows requests to be assigned to designated staff, and facilitates communication with patients. Due to its seamless integration with EMIS Web, clinical staff can perform the following tasks from FootFall Dashboard:

- **Export episodes** into EMIS Web with complete SNOMED-CT codes
- **Show current patient** - Use EMIS to open the current patient and look at their EHR
- **Swap patient** - look up previous requests that a patient has sent through FootFall
- **Send patient a message by SMS/email** and send a copy to EMIS, allowing a patient to reply, to send files, or requiring a patient to reply
- **Send the notes from a video consultation** into the patient's episode



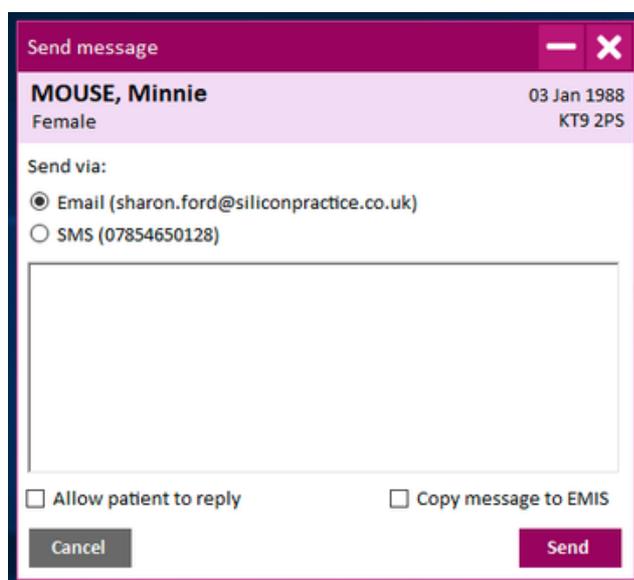
FootFall Connect is a new additional feature that can be particularly useful for clinical staff who prefer to work on the clinical system rather than the dashboard. As of 22nd November 2023, the FootFall Connect toolbar features connect to EMIS only. They are separate from the Dashboard and are designed for clinicians/users who work mostly in EMIS Web.

The FootFall Connect Toolbar has four buttons for the most common tasks:

- Recent Requests
- Send Message
- Video Consultation
- Move Toolbar



On the right side, there's the FootFall Connect Toolbar with a highlighted "Send Message" button. When the button is clicked, the window featured below will open. From this window, you can then type a message and send it to the patient.



You can drag and drop the FootFall Connect toolbar to a position on your screen that suits you best.

To summarise, the FootFall Dashboard and FootFall Connect components of the FootFall solution can help your practice to get the most out of EMIS Web, streamline patient communication, and save clinicians time.

Conclusion

In conclusion, the implementation of a clinical system can bring significant benefits to general practices, including improved patient outcomes, reduced administrative costs and increased compliance with regulations.

With EMIS Web, you can enjoy a range of capabilities that can help streamline your practice's operations, including appointments management, clinical decision support, patient information maintenance, and more, including EHR functionality. At Silicon Practice, our team of dedicated professionals are ready to help you with a seamless and trouble-free EHR integration process, tailored to your unique requirements. Visit our website to explore our full range of solutions and benefits.

We hope that this guide has been helpful in providing you with a comprehensive overview of EMIS Web and the exceptional benefits it can offer with the integration to Silicon Practice's FootFall Solution. If you require more information on EMIS Web capabilities, setup process, or pricing, we recommend contacting EMIS directly.





Start your FootFall journey Today!

Get in touch today and a member of the Silicon Practice team will be on hand to support.



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