

TOP 5 UK GP PRACTICE SOLUTION PROVIDERS IN

20

24



Silicon Practice
DIGITAL HEALTH SOLUTIONS

Choosing the Right Digital Solution for your Practice

In the evolving landscape of healthcare, efficient digital solutions are crucial for enhancing patient care and optimising practice workflows. Whether you're involved in primary care, secondary care, community health, or pharmacy services, selecting the right digital platform can make a significant difference - not just in operational efficiency, but also in patient satisfaction and staff wellbeing.

With the NHS continuing its digital transformation journey and integrated care systems becoming the norm, healthcare providers need more than just basic digital tools. They need intelligent, scalable platforms that simplify access, reduce admin burdens and support seamless communication between staff, patients and partners.

At the core of this shift is the need for technology that works with healthcare teams, not against them - tools that are intuitive, secure and built with the realities of clinical and administrative pressures in mind. As expectations rise for faster access, personalised care and digital-first services, choosing a platform that can evolve with your service is more important than ever.



Silicon Practice

Best for:

Primary Care, Secondary care, Community, Pharmacists

About Silicon Practice:

Silicon Practice provides digital solutions to general practitioner (GP) practices, designed to connect patients and healthcare professionals, improving NHS workflow and patient well-being. Trusted by over 1,000 GP practices, Silicon Practice offers solutions to help reduce expenses and enhance practice efficiency.



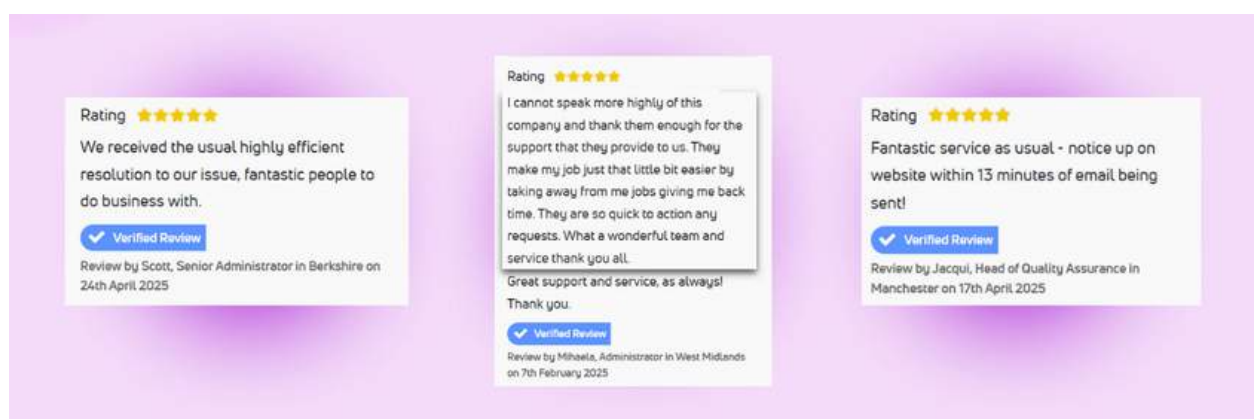
Our platform serves as a complete digital front door for your patients, ensuring a consistent journey with forms designed using NHS guidelines for familiarity. Patients remain on your practice's website at all times, avoiding the need to use third-party solutions for completing actions or submissions.

Key Features:

- **Over 50 patient registration and health review forms**, fully integrated with NHS login and core clinical systems (EMIS, SystmOne)
- **Foundation**: a mobile-friendly, NHS-branded website designed for accessibility and ease of use
- **FootFall Connect Toolbar**: communicate with patients via SMS/email, initiate video consultations and access EHRs
- **Advanced Dashboard**: real time analytics and reporting to monitor efficiency and patient demand
- **eHub Functionality**: enables collaborative working across PCNs and ICBs with centralised form processing and additional dashboards
- **Secure Patient Messaging**: SMS/email with read-receipt tracking for full visibility
- **Data Security**: Cyber Essentials Plus and ISO certified, robust encryption, access controls and built-in backup/recovery
- **PDS Verification and Repeat Prescription Forms** for streamlined patient interactions

Key takeaway:

A comprehensive solution that delivers a complete NHS-themed GP website with a mobile-first design, patient records management, appointment and prescription handling, and seamless communication features. This product is ideal for practices seeking efficiency, cost savings, and optimisation. Focusing on the patient's journey, it increases website and online triage usage by offering an easy-to-use, comprehensive solution, helping to reduce the demand on telephone services.



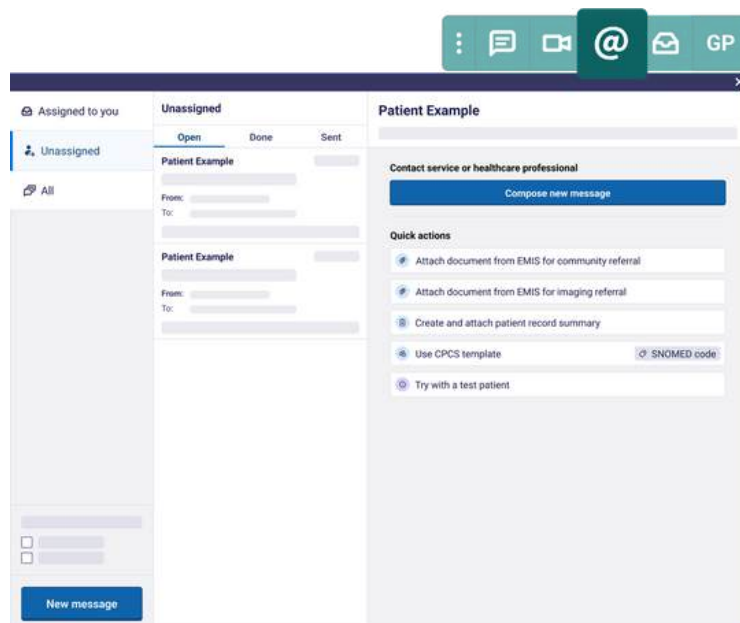
Accurx

Best for:

Primary Care, Secondary care, Community, Pharmacists

About Accurx:

Accurx is designed to improve communication among NHS healthcare professionals, including GPs, community pharmacies, and other trusts by streamlining communication. Accurx offers a more efficient way to communicate compared to traditional methods like letters, pagers and phones. It is reported that 2/3 of GPs find Accurx critical to their practice. Some of the benefits of using Accurx include quicker communication, reduced appointment booking time, and reduced patient waiting lists.



Key Features:

- A total triage booking system
- Patient questionnaire forms
- Accumail inbox for healthcare professionals , clinical records and patient records
- Self-book link for patients
- Reception Flow: allows staff to submit a shorter version of the online request form on a patient's behalf.
- Patient initiated follow-up (PIFU) pathways
- Video consultations
- Virtual Wards
- SMS messaging

Key takeaway:

Accurx improves communication in NHS healthcare by streamlining workflows for GPs, pharmacies and trusts. It offers quicker communication, reduced appointment times and waiting lists.

Rating ★★★★★

Amazing company. The program is brilliant and easy to use, and I highly recommend. The feature I love is the reply back.

Verified Review

Review by Shirley, Administrator in Leeds on 24th October 2024

Rating ★☆☆☆☆

Absolutely unfit for purpose

Absolutely unfit for purpose, website is inaccessible cant make an appointment. Why do we allow incompetent people to run this country?

Date of experience: 22 April 2025

Useful Share

Rating ★★★★★

We have been using AccuRX for a while now and it has made all of our lives so much better. The ease of use and functionality is excellent and improving all the time. keep up the good work guys

2021

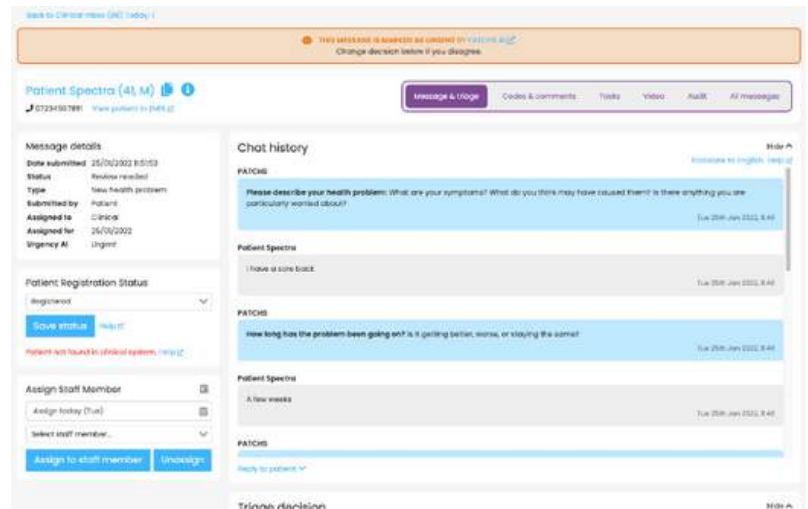
Patchs Health

Best for:

Primary Care, Secondary care, Community, Pharmacists

About Patchs Health:

Patchs Health, is a consultation system designed by GPs, patients, and The University of Manchester. Patchs integrates with existing systems to automate tasks like triage and workflow. This frees up GP time, improves patient safety, and empowers GPs to manage patient demand, ensuring they can prioritise urgent cases.



Key Features:

- Clinical system integration
- Bulk and ad hoc two-way patient messaging (email and SMS)
- Video consultation (with 'digital waiting room')
- Telephone Assistant
- Assign AI automatically assigns cases to the most appropriate members of staff
- Face-to-face AI highlights patients that may require an in-person consultation
- Topic AI identifies the topics of requests
- Signpost AI signposts patients away from your practice, when appropriate
- Advanced Analytics Dashboard
- Demand Management

Key takeaway:

Patchs Health tackles GP workload with automation. Designed with GPs and patients, Patchs uses AI to handle tasks like triage, freeing up GP time. It also integrates seamlessly with existing systems and empowers GPs to manage patient demand, ensuring they can focus on urgent cases.



Easy navigation.

It was well laid out with clear headings, making it easy to navigate, so you didn't waste time searching for the right place to click.

Date of experience: 06 May 2025



Confusing system & not helpful

Confusing system and not straight forward, i am not confident with the internet so today i got help to set up patches account to give it a try and it was far to confusing. Not helpful to me at all.

Date of experience: 14 April 2025

Klinik Healthcare Solution

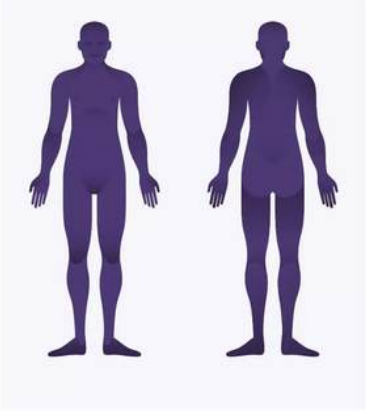
Best for:

Primary Care, Urgent care

About Klinik:

Patchs Health, is a consultation system designed by GPs, patients, and The University of Manchester. Patchs integrates with existing systems to automate tasks like triage and workflow. This frees up GP time, improves patient safety, and empowers GPs to manage patient demand, ensuring they can prioritise urgent cases.

Touch the body map at the location of your main symptom



The interface displays two human silhouettes (male and female) for symptom selection. To the right, there are several input fields: 'No location' with a radio button, a text instruction 'Select "No location" if your condition is not limited to a particular body area.', 'Sex' with 'Male' and 'Female' radio buttons, 'Age' with a text input and 'Years' and 'Months' radio buttons, and 'Duration of symptoms' with 'Hours', 'Days', and 'Weeks' radio buttons. The 'Years' and 'Days' options are currently selected.

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Key Features:

- A user-friendly 'digital front-door' to your practice
- Online, phone or in-person – Triage every patient enquiry equitably
- Klinik Access: AI triage and patient flow management solution
- Klinik Connect: Call centre triage solution
- Klinik's Business Intelligence system: Our BI system provides key insights into the status of the practice daily important figures

Key takeaway:

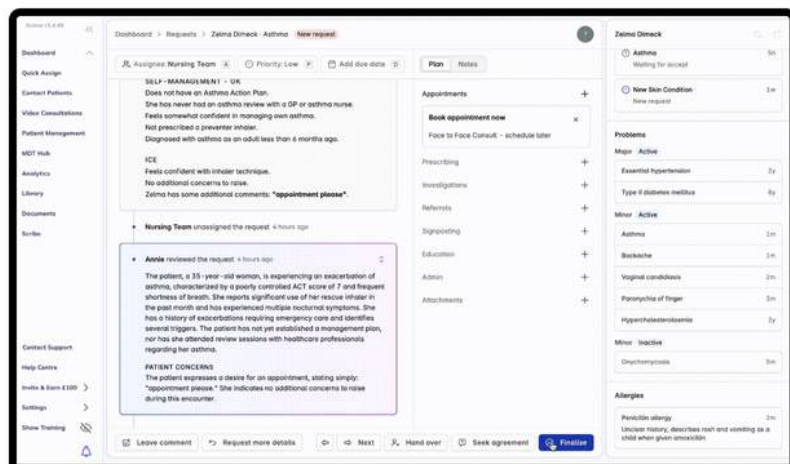
Klinik eases GP workload with AI-driven triage. Its clinically validated system directs patient enquiries to the right care pathway, reducing phone traffic by up to 70% and boosting efficiency across practices.

Anima

Best for:
Primary Care

About Anima:

Anima is a software solution designed to streamline primary care. It automates tasks, integrates various functionalities into a single platform, and offers features like online consultations and data analysis. This reduces workload for staff, improves workflow efficiency, and ultimately leads to better patient care. Trusted by hundreds of practices, Anima is making a positive impact on millions of patients.



Key Features:

- Triage
- Appointment bookings
- Summary of reports
- Documents
- EMIS or SystmOne integration
- Messaging
- Analytics
- Workflow
- Collaboration

Key takeaway:

Anima is a one-stop platform for primary care that streamlines workflows with features like online consultations, automated document processing, and data-driven analytics. This not only saves staff time but also improves patient outcomes.



Appointment booking system

Great system, saves a lot of time hanging on the phone. Very quick and easy 🍌

Date of experience: 07 May 2025



Useless app for trying to book doctors...

Useless app for trying to book doctors appointments 2 many questions and not as easy to use.why not use the old of phone calls not every can use this it not user friendly

Date of experience: 10 April 2025

Want to book a Silicon Practice demo?



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